Potential Problems and Ethical Concerns
The Internet: A Tool for Career Planning

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Quality

- Quality of resources
  - Assessments
  - Information
- Quality of services
  - Training of the practitioner
  - Experience of the practitioner
  - Supervision of the practitioner

Readiness for Self-Help Resources

- Appropriate for persons with high readiness for career decision making

- Inappropriate for persons with low readiness for career decision making

Availability of Needed User Support

- Availability of local counseling services (Back-up)

  – Low decision-making readiness

  – Mental health problems

  – Importance of screening

Credentials of Providers

- Vague or not stated

- Demonstrated skills needed in addition to credentials

- Training, experience, and supervision

Awareness of Local Conditions

- Impact of local conditions and events on the needs and mental health of the individual being served at a distance

Confidentiality

- Inappropriate access to counseling records (careless practitioner)

Security

- Inappropriate access to counseling records (technology problem)

Privacy

- Potential negative influence of others related to Internet use
- Auditory and visual privacy

Equality of Access

- Limited financial resources

- Physical access related to disability

For Additional Information

www.ncda.org

www.career.fsu.edu/techcenter

Thank You