Potential Problems and Ethical Concerns
The Internet: A Tool for Career Planning

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Quality

• Quality of resources
  – Assessments
  – Information

• Quality of services
  – Training of the practitioner
  – Experience of the practitioner
  – Supervision of the practitioner
Readiness for Self-Help Resources

• Appropriate for persons with high readiness for career decision making

• Inappropriate for persons with low readiness for career decision making
Availability of Needed User Support

• Availability of local counseling services (Back-up)
  – Low decision-making readiness
  – Mental health problems
  – Importance of screening
Credentials of Providers

- Vague or not stated
- Demonstrated skills needed in addition to credentials
- Training, experience, and supervision
Awareness of Local Conditions

• Impact of local conditions and events on the needs and mental health of the individual being served at a distance
Confidentiality

• Inappropriate access to counseling records (careless practitioner)
Security

• Inappropriate access to counseling records (technology problem)
Privacy

- Potential negative influence of others related to Internet use
- Auditory and visual privacy
Equality of Access

- Limited financial resources
- Physical access related to disability
For Additional Information

www.ncda.org

www.career.fsu.edu/techcenter

Thank You